

FCC Workshop on VRS Reform

My name is James A. Rae; I am Deaf, Professor in a Sign Language Interpreting Program, and a consumer of VRS services.

Over the years I have taught hundreds of students of the years in preparation for their professional lives as interpreters.

Some never pass the program, or pass their program with no final skill assessment. Within a few months have been hired to work at a VRS Call Center.

My question is: Why are unqualified and uncertified interpreters being hired at VRS Call Centers as Video Interpreters to interpret sensitive life altering information, when they cant or barley make I through their initial training.